
PROFESSIONAL DEVELOPMENT

Staff and Administrators

*Impact team learning, motivation, and productivity with **high-impact professional development workshops**. Any session can be delivered **in-person or online as a webinar, for one hour or up to three hours, and topics can be tailored** to meet your specific needs.*

Why BMcTALKS?

BMcTALKS workshops differ from the typical professional development sessions because participants do not just sit and listen to a good talk.

They talk. They write. They stand. They shout. Oh ... and they learn! They are constantly engaged and moved to examine what the content means for them.

Sessions are based in andragogy (adult learning theory), and participants practice techniques, positioning them to take what they learn to immediately impact personal and team performance.

Book Your Session!

Visit www.bmctalks.com/call to schedule a complimentary exploratory call.


www.bmctalks.com
202.630.1218

All Sizzle ... No Fizzle: How to Present with Executive Presence

No matter what you do and no matter how many times you make a presentation or lead a meeting, there's something that just does not feel right. You know your material. You know your audience. You know you reviewed your content. So what's missing?

In this high-energy, interactive session, discover secrets to making a stand-out, stellar presentation and the formula to get your audiences to instantly and consistently lean in and listen. You will know how to deliver a presentation that's all sizzle and no fizzle.

Why Isn't Anyone Following Me?: A Go-Getter's Guide to Leadership and Communication

What makes a good leader? What makes a poor one? Why are some leaders effective while others are not? This session will help answer these questions with basic ideas, theories, and best practices of leadership development.

The concepts and strategies presented will construct a foundation for your movement into a position of leadership or enhance the successful development of the leadership role you already hold. You will be a leader that makes others want to definitely get behind and follow!

Everybody Focuses on Customer Service ... Instead Focus on Communication

You show up to the office with every intention of having an amazing day and making a difference. Just as you feel like you are hitting your stride, it happens. Someone approaches you and is unhappy about one thing or another, and you have to have to handle the situation. And fast! What do you do, and more importantly, how do you keep your cool?

In this interactive session, find out how to use your personal communication style to be customer service oriented. You will also know how to understand the communication styles of others so you can consistently create positive experiences and deliver top-notch customer service.